



smartmonitor

For small businesses

Dedicated Monitoring

Antivirus / Malware Protection

Patch Management

Web Protection

Ransomware Protection

Running a small business is tough enough, without you having to worry about your IT as well, so let us ease the IT pain! Cybersecurity, GDPR and general IT issues can be confusing, !but don't worry; we've got your back

Our **smart**monitor For Small Businesses provides a small to medium-sized businesses with a cost-effective, monthly managed service aimed at increasing your cyber protection and .managing your IT equipment

DEDICATED MONITORING

Our comprehensive monitoring platform brings "Peace of Mind" to our SMB clients as it ensures day-to-day preventive maintenance via the on-board desktop/laptop agent which is installed on each device. The desktop agent comes equipped with jobs to update Anti-virus signatures, delete temporary files, scan and remove spyware, and more. Each of these is a pre-scheduled activity that is run automatically in low priority mode whenever the machine is available; whether it is connected to the network or anywhere on the Internet.

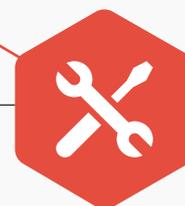
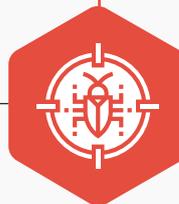
ANTI VIRUS / MALWARE PROTECTION

Unlike other anti virus protection services our managed anti virus is consistently checked by our analysts when a alert is generated. The service is designed to prevent, detect and remove harmful malware from your devices. There is no need to worry about updates, configuration or maintenance, we take care of all this for you.

Malicious malware is the cornerstone of a cybercriminals toolkit, our service assists in the protection and removal of such malicious software.

PATCH MANAGEMENT

A patch is a set of changes to a computer program or its supporting data designed to update, fix, or improve it. This includes fixing security vulnerabilities and other bugs, with such patches usually being called bugfixes or bug fixes, and improving the usability or performance. Our service automatically updates your devices with any new patches for the software you have installed on the device, this is done automatically in the background.



"Turrem Group support all our IT infrastructure and host our website, they are a long term partner of ours and over the years they have proved great value for money. I would highly recommend them to anyone looking for a Managed IT company."

Cooks Commercial Vehicle Repairs
Darren Cook - Managing Director



WEB PROTECTION

Block porn, gambling, videos, social networks, shopping sites and other inappropriate content or applications from entering your network. If users turn off safe search, you can have Web Filter turn it right back on, automatically. Just as Application Control manages access based on the application type, Web Filter manages access based on the type of content on the site.



RANSOMWARE PROTECTION

The only way to truly safeguard against malware and cyber attacks is with encrypted backup software. The most obvious precaution is performing backups long before a network might be under threat — so regular, structured backups are essential.

Our desktop ransomware protection ensures your data is encrypted and safely stored away in our UK based secure datacentre. If the unmentionable should happen we are able to restore the data to your desktop with no need to pay any ransom to the cybercriminal.



DEDICATED SUPPORT

At the heart of our SMB services is the support that we offer our clients, a dedicated SMB helpdesk number with prioritised call handing is available Monday to Friday 09:00 to 17:00 and if you need out of hours support that is not a problem just call our helpdesk number for assistance (please note additional charges may apply).



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