smartmonitor*lite*

For small businesses

Dedicated Monitoring

Antivirus / Malware Protection

Patch Management

Web Protection

Ransomware Protection

Running a small business is tough enough, without you having to worry about your IT as well, so let us ease the IT pain! Cybersecurity, GDPR and general IT issues can be confusing, but don't worry; we've got your back!

Our **smart**monitor*lite* service provides small to medium-sized businesses with a cost-effective, monthly managed service aimed at increasing your cyber protection and managing your IT equipment.
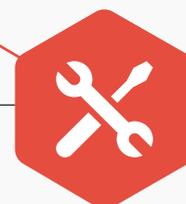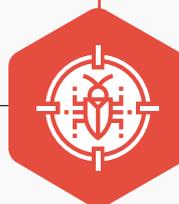
DEDICATED MONITORING

You will be able to sit back and relax whilst our all-inclusive monitoring platform ensures daily preventative maintenance on each device. There will be an 'on-board' desktop/laptop agent installed on your devices with jobs lined up to regularly update the anti-virus software, delete temporary files, scan and remove spyware, and much more. Each of these tasks will be pre-scheduled and will run automatically whenever the machine is connected to the network or the Internet, whether you are in your office, on the road or at home on your laptop.

ANTI VIRUS / MALWARE PROTECTION

Malicious malware is the cornerstone of a cybercriminal's toolkit, but no need to worry – **smart**monitor*lite* assists in the protection and removal of this kind of nasty software. Unlike other anti-virus protection services, our managed anti-virus service is consistently checked by our analysts whenever an alert is generated. Our service is designed to prevent, detect and remove harmful malware from your devices. There is no longer a need to stress about updates, configuration or maintenance, we'll have it under control.

PATCH MANAGEMENT

A patch is a set of changes to a computer program or its supporting data designed to update, fix, or improve it. To make it simpler - we see a patch as something similar to a plaster. If there are security vulnerabilities or other bugs that need fixing, you may need a patch (or a 'plaster') to keep everything up-to-date and running smoothly. This improves the usability and performance and makes your life easier. Our service automatically updates your devices with any new patches for software you have installed on your device. This is all done in the background, so you won't even see anything happening.

WEB PROTECTION

Sometimes we don't want inappropriate content or applications creeping onto our network. We can help you block pornography, gambling, videos, social networks, shopping sites and others from even entering your network. If users turn off safe search, you can have Web Filter turn it right back on – automatically! Just as Application Control manages access based on the application type, Web Filter manages access based on the type of content on the site.

RANSOMWARE PROTECTION

Regular and structured backups are essential as a precaution against cyber attacks, even long before a network might be under threat. The only way to stay truly safe against malware and cyber attacks is with encrypted backup software. Our desktop ransomware protection ensures that your data is encrypted and safely stored away in our UK based secure datacentre. If the unmentionable should happen, we are able to restore the data to your desktop. You'll have the last laugh without paying any ransom to the cybercriminal.

DEDICATED SUPPORT

At the core of our **smart**monitor*lite* service is the support that we offer our clients. You will have a dedicated helpdesk number with prioritised call handing, available Monday to Friday 09:00 to 17:00. We are here for you!

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